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641—3.21 (83GA,HF811) Reimbursement of providers.

- **3.21(1)** To receive reimbursement for hearing aids and audiologic services, the provider must complete a provider information sheet and I-9 form provided by the department.
 - **3.21(2)** The provider must be a Title XIX provider.
- **3.21(3)** Reimbursement of hearing aids and audiologic services will be paid directly to the provider based on Title XIX reimbursement rates.
 - a. Bills will be adjusted accordingly by the department prior to payment.
- b. Reimbursement for hearing aids or supplemental hearing devices includes the costs of shipping and handling.
 - **3.21(4)** Hearing aids and audiologic services funding shall be the payor of last resort.
- **3.21(5)** Payment through this funding source is considered payment in full for covered services. If a third party liability (TPL) payment equals or exceeds the Title XIX allowance, no further reimbursement is provided.
- **3.21(6)** The provider shall submit bills after an enrollee number is assigned to the applicant and the audiologic service is provided or hearing aid is fitted.
 - **3.21(7)** The provider shall submit the following documents:
- a. Health Care Financing Administration Form HCFA 1500. Forms will be furnished by the providers and will include the applicant's enrollee number in the upper right-hand corner of the form.
 - b. Manufacturer's invoice for hearing devices as prescribed by the department.
- c. Applicant's explanation of benefits or documentation of a telephone contact made by the provider to the patient's private insurance company including: date of contact, name of insurance representative, name of insurance company, applicant's policy number and coverage limitations for hearing evaluations and devices.

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